

**NORTHWEST TERRITORIES HEALTH AND SOCIAL SERVICES
LEADERSHIP COUNCIL**

SUMMARY OF PUBLIC MEETING

The Wellness Centre, Deline, NT
Wednesday, August 15th, 2018

In Attendance: Mr. James Antoine - Chairperson
Ms. Patricia Schaefer
Ms. Gina Dolphus
Ms. Elizabeth Biscaye
Mr. Ted Blondin
Ms. Ruby Simba
Ms. Jo-Anne Hubert

Regrets: Ms. Ethel-Jean Gruben – Vice Chairperson
Mr. Michael Maher
Mr. Bruce Cooper

Executive & Staff: Ms. Sue Cullen, CEO, Northwest Territories Health and Social
Services Authority, (NTHSSA)
Mr. Kevin Whitehead, Senior Advisor, System Transformation
(NTHSSA)
Ms. Georgina Veldhorst, Executive Director, Clinical Integration
(NTHSSA)
Dr. Sarah Cook, Territorial Medical Director (NTHSSA)
Ms. Jessica Simpson, Project Coordinator, Indigenous Health,
Department of Health and Social Services (DHSS)
Mr. Fraser Lennie, Associate COO, Sahtu Region (NTHSSA)

CALL TO ORDER

The meeting was called to order at 9:10 a.m.

OPENING PRAYER/REFLECTION

Ms. Gina Dolphus led the Leadership Council in an opening prayer.

DECLARATION OF CONFLICT OF INTEREST

No conflicts of interest were declared relevant to the agenda.

Safety and Emergency Procedures

Ms. Cullen provided information on safety and emergency procedures of the room and facility.

APPROVAL OF AGENDA

MOVED BY MS. GINA DOLPHUS, SECONDED BY MS. PATRICIA SCHAEFER, that the agenda for the NWT Health and Social Services Leadership Council Public Meeting of July 13th, 2017, be approved with the following changes:

- The Leadership Council will break at 10:00 a.m. to attend the opening ceremony of the Spiritual Gathering
- Item 11.2 will be deferred to the next meeting August 28, 2018
- Quality Framework: Complaints, Concerns and Compliments will be added as item 12.3.

MOTION CARRIED UNANIMOUSLY

APPROVAL OF MINUTES

MOVED BY MS. ELIZABETH BISCAYE, SECONDED BY MR. TED BLONDIN, the minutes from the NWT Health and Social Services Leadership Council Public Meeting of March 1st, 2018, be approved.

MOTION CARRIED UNANIMOUSLY

CHAIRPERSON REPORT

Mr. Antoine welcomed everyone to the public meeting and advised that the proceedings are available throughout the NWT via a conference call phone line.

Mr. Antoine provided an oral report:

- The role of leadership council members and regional wellness council chairs needs to be better defined. Mr. Antoine met with Watson Advisors Inc. in Vancouver in June, 2018 and invited them to this meeting to observe; tomorrow will be Governance Education training for the

Leadership Council members. The chairperson is glad to have Watson in attendance to help the Leadership Council feel comfortable in their roles.

- The chairperson is interested in incorporating traditional healing with Western medicine. He spoke about the research done by Rene Lamoth from Fort Simpson, and is interested in knowing more about what other places in Canada are doing about this.
- The chairperson spoke about cultural awareness. We are not asking others to become Dene, just asking to become aware.
- There are learning opportunities for staff and Leadership Council members: The Institute for Healthcare Improvement, Southcentral Foundation in Alaska, and there are examples from the Yukon.

REGIONAL REPORTS

Members provided written reports summarizing the activities of the Regional Wellness Councils over the last several months. In summary, regional updates included:

- Creating an internal website for RWC/Leadership Council Members (i.e., SharePoint).
- Appointments of new members to the RWCs.
- Recent activities of the Regional Wellness Councils, including workshops and events they attended.
- Alternate members for Leadership Council.
- Consistent availability of physicians and counsellors in the regions. Leadership Council members would also like to have more community members in these positions.
- Accreditation, the TCSA is moving forward on the next round of surveys.
- The RWC budgets for activities, such as communications initiatives in communities that don't have an RWC representative.
- Board development for the RWCs.
- Medical travel and the availability of interpretation.
- There is not enough Human Resources in the communities, we need to support the young people. The need for action plans and reports
- Community council members need to have relationships with community members

Ms. Gina Dolphus invited Ms. Mandy Bayha and Mr. Fraser Lennie to provide an update on the role of the Traditional Healing Coordinator with the Deline Got'ine Government (DGG). Ms. Mandy Bayha and Mr. Fraser Lennie presented.

- For DGG, this role recognizing that Indigenous people have their own way of healing, and the program will be carried out in phases.
- The creation of this position is happening at the right time and is in line with what Deline has been moving towards.
- Through the Sahtu Biosphere Reserve, health and wellness was found to be the pillar and Traditional Knowledge is what links this all together. Elders want to go back to the

land to heal to re-establish a life that is central to being Dene. To do so, DGG is looking to establish partnerships.

- o DGG is creating an evaluation system for this program.
- o There was a discussion on the research process and when outside health practitioners will be brought into the project so that there are no two silo programs. There are currently conversations about the need for doctors and nurses in the community who truly understand the needs of the community.
- o Strengthening traditional pathways
- o Two ways of looking at the program “packing our boat” and “two roads coming together”

Action Items:

- The Indigenous Governments Leaders Meeting with the Minister May 10-11, 2018. Leadership Council Members would like to know what was discussed and would like to be invited to the next meeting.
- Leadership Council members would like to know when Cultural Safety training to NTHSSA staff will begin to be offered as indicated in Culturally Respectful Health and Social Services System, October 2016.
- Leadership Council members would also like to know the status of the MOU with the Northern Health Authority in B.C. and what will be the next steps.

CHIEF EXECUTIVE OFFICER, NTHSSA REPORT

Ms. Cullen, CEO (NTHSSA), was in attendance to provide a written report dated August 15, 2018, see attached report for details.

Action Items:

- Ms. Cullen and NTHSSA staff will ensure that all RWC reports are gathered, including from members not in attendance.
- Ms. Cullen, committed to responding to all issues and questions identified during the RWC reports within 30 days.
- An update on the Indigenous Advisory Body will be provided.
- An update on medical travel, in particular how stakeholders were engaged, will be provided

DEPUTY MINISTER, DHSS REPORT

Ms. Jo-Anne Hubert (DHSS) was in attendance to provide a written report dated August 15, 2018, see attached report for details.

Action Items:

- DHSS will share the draft of the next Action Plan under the Mind and Spirit Strategic Framework with the Leadership Council.
- The Leadership Council would like to see the report from the Indigenous Government Leaders Meeting and be invited to the next meeting.

DECISION ITEMS

2018LC.16

NTHSSA 2019-20 OPERATIONAL PLANNING

Ms. Sue Cullen, CEO (NTHSSA) was in attendance to provide an overview and answer questions with respect to the NTHSSA Operational Planning. See attached presentation

The Members do hereby resolve that:

The NTHSSA 2019-20 organizational values, mission, decision-making processes and direction are to align with the NWT HSS System Strategic Plan and be shared with NTHSSA staff, stakeholders and partners for feedback and presented to the Leadership Council for review by April 2019.

MOVED BY MS. PATRICIA SCHAEFER, SECONDED BY MR. TED BLONDIN

MOTION CARRIED UNANIMOUSLY

2018LC.17

CULTURALLY SAFE AND RELATIONSHIP BASED CARE

Ms. Sue Cullen, CEO (NTHSSA) was in attendance to provide an overview and answer questions with respect to Culturally Safe and Relationship Based Care. See attached presentation

The Members do hereby resolve that:

The NWT Leadership Council supports the NWT Health and Social Services System direction to redesign the care system towards a team and relationship based approach that is driven through community feedback and data and built upon a foundation of trust and shared outcomes.

Specifically, this will be achieved in two ways: through Territorial integrated care teams and organizational "core concepts" like training in cultural safety, relationships and organizational values.

MOVED BY MS. GINA DOLPHUS, SECONDED BY MS. RUBY SIMBA

MOTION CARRIED UNANIMOUSLY

INFORMATION ITEMS

Information items to be attached to minutes, including Complaints Process

NEXT MEETING

The NWT HSS Leadership Council will meet on August 28, 2018 at 0930 to discuss the NTHSSA OAG financial review. September 25,26,27, 2018 will be saved for AGM and RWC gathering which will be confirmed.

CLOSING PRAYER

Ms. Gina Dolphus led the Leadership Council in a closing prayer.

ADJOURNED

The meeting of the NWT Health and Social Services Leadership Council was adjourned at 5:00 p.m.

