

Thursday, June 9, 2022

Regional Wellness Council Meeting Minutes

#	Item	Details	Time	Responsibility
1.0	Call to Order	4:03 p.m.	p.m.	Chairperson
2.0	Reflection / Prayer	Led by Member Lloyd Jones		
3.0	Attendance	<ul style="list-style-type: none"> ○ In Attendance: <ul style="list-style-type: none"> Governance <ul style="list-style-type: none"> ○ Chair – Ms. Phyllis Mawdsley ○ Mr. Don Webb ○ Ms. Linda Mabbitt ○ Ms. Gloria Villebrun(teleconference) ○ Mr. Lloyd Jones (teleconference) ○ Ms. Lorraine Tordiff Staff: <ul style="list-style-type: none"> ○ COO – Ms. Sujata Ganguli (Teleconference) ○ Executive Assistant – Ms. Rohma Nawaz 		Executive Assistant
4.0	Approval of the Agenda	<ul style="list-style-type: none"> ○ Moved By: Ms. Linda Mabbitt ○ Seconded By: Mr. Don Webb ○ That the agenda be accepted. 		
5.0	Future RWC	<ul style="list-style-type: none"> ○ Chair thanked members Ms. Gloria Villebrun and Ms. Linda Mabbitt for their dedication to the council and on behalf of Fort Smith for the work they did for the community. ○ Future meetings will resume in September, going into October and November every third Wednesday of the month. ○ Chair requested that members inquire with individuals who may be interested in the positions opening on the Council. ○ Council requested to ask Minister’s office to contact local leadership with packages and request for members. ○ Member inquired if we are mandated to have certain organizations represented. Chair noted this is no longer required but it is preferred 		
6.0	Previous Meeting Minutes - Review and Approval	<ul style="list-style-type: none"> ○ Moved by: Mr. Don Webb ○ Seconded by: Ms. Linda Mabbitt ○ That the minutes from May 18, 2022 be approved as amended. 		Chairperson

7.0	Business Arising from the Previous Meeting Minutes	<ul style="list-style-type: none"> ○ Chair noted that she is unsure if CKLB will be able to do advertising for the new fit testing. ○ Concern was noted by members regarding physician recruitment and retention not lying with the region, and having little control other than to make their stay fulfilling and enjoyable. Concern was also noted that if the information presented in previous reports regarding numbers of physicians needed in Fort Smith is wrong, then work should be done to update and correct this. The Council noted that they wish to have this information presented at the RWC. There was further discussion regarding inviting the Area Medical Director to the RWC table to enhance Council’s understanding of physician needs in the region. ○ Member inquired where the RM, Operations would be located. Chair confirmed that this is in the region. ○ COO joined the meeting. ○ Member noted that they have yet to contact their Indigenous government regarding the vacancies upcoming on the RWC. COO noted that this is a multi-pronged approach. Noted that they sent out information regarding the process to stakeholders, along with offers from territorial groups to complete presentations. She advised that she hasn’t received anything back. She inquired if the members had personal relations with Indigenous governments by which they could aid in facilitating dialogue. 		
	Contact List Update	<ul style="list-style-type: none"> ○ Chair confirmed contact numbers for all members. 		

8.0	COO report	<ul style="list-style-type: none"> ○ COO noted she is in YK right now, and going to Alaska on Friday to attend the NUKA conference. She noted that she hopes to return with fresh ideas about primary care reform. She noted that values and essential guiding principles should be completely applicable. They have a client centered approach we can learn a lot from. The new holistic wellness advisor is going as well, including several others from across the NWT. ○ RM Operations hiring process did not result in a successful acceptance of offer and the posting of the Indigenous Patient Advocate has been delayed. Expecting the posting to go out soon. Chair inquired if the Indigenous Patient Advocate position will report territorially. COO confirmed, but noted that she is part of the hiring committee. ○ Hired someone for the Community Wellness Worker position. ○ Three staff from the Health Centre are graduating from the Personal Support Worker program. 		COO
9.0	Chairpersons Report	<ul style="list-style-type: none"> ○ Chairperson provided a report of the recent Leadership Council meetings ○ May 17th Accreditation Governance meeting ○ June 1st Review of the Auditor General's report on NTHSSA Addiction and Recovery Services that indicated need for improvements in seven specific areas. Chair noted that withdrawal care used to be provided in Fort Smith. In the report viewed, there are withdrawal care services in Hay River, Inuvik, and Stanton and the Chair expressed desire in keeping the health center viable that the Fort Smith region try to revive this service. COO noted they are not aware of the rationale for not having it in Fort Smith. She advised that consistent staffing is an issue in the Mental Health and Addictions department. She advised that once they have a community wellness worker, it would be the first time the department is fully staffed during her time. COO noted that Jenna Scarfe may have more insight and advise regarding the rationale as it was a territorial decision. 		Chairperson

		<ul style="list-style-type: none"> ○ June 2nd Quality Committee meeting that reviewed the Territorial Assessment completed on the Primary Care Integrated Team Program. Member inquired if there is a reason why people don't know whose team they are on in the Primary Care Integrated Team Model in our region. COO noted that in their year end review, communications was noted as one of the main areas to work on, and so they are working on a communications plan to inform members of the public. ○ Also reviewed at the Quality Committee meeting was the quarterly Organizational Quality Improvement and Patient Safety Scorecards ○ June 3rd Finance Committee meeting where the fourth quarter variance was addressed. Chair noted that WSCC and employee termination were the highest variances. She added that the budget for Foster Care had also gone over ○ The RWC Chair will be attending the Leadership Council meetings in Yellowknife June 14 through to 17. The first 2 days will focus on the Leadership Council developing their Strategic Plan with the last 2 days being regular Leadership Council meetings. ○ Member noted that there should be always someone on call for Mental Health. COO noted that they have someone on call 9 – 5 on the weekend. She advised that if we do more weekend call, we have less staff during the week. ○ Chair noted that Indigenous Patient Advocate positions are being created in Hay River, Inuvik, YK and Fort Smith regions. COO confirmed that the candidate must be local and Indigenous. 		
10.0	Action Items Review	<ul style="list-style-type: none"> ○ Discussion regarding action item review list. ○ Member inquired regarding the number of CHN's. COO advised there are two in Primary Care. ○ COO will be bringing information on September 21st meeting regarding physician allotment vs. need. ○ Chair reiterated concerns regarding Physician 		

		<p>Recruitment and Retention, and local efforts towards learning what we can do to make it better for physicians and what are our needs here.</p> <ul style="list-style-type: none"> ○ Member inquired if there are annual or quarterly evaluations done with physicians. COO confirmed that she has meetings with physicians. ○ COO departed the meeting. ○ Members raised concerns regarding the remote work policy and its impact on service delivery, as there is a community perception of positions such as RM, Mental Health and Addictions not being on site to offer services and supervision. ○ Members continued to workshop and prioritize their Action Item list. 		
11.0	RWC Member Observations and Comments	<ul style="list-style-type: none"> ○ Members expressed the need for a reciprocal billing process for patients who reside over the NT border in Alberta, but use FS region HSS ○ Members expressed ongoing need to establish ground highway and ambulance rescue across the NT 		
12.0	Decision Items and Recommendations to the NTHSSA Leadership Council	<ul style="list-style-type: none"> ○ Reciprocal billing ○ Code of conduct ○ Ground highway and ambulance response 		
13.0	Adjournment	<ul style="list-style-type: none"> ○ Moved by: Mr. Don Webb ○ Seconded by: Ms. Lorraine Tordiff. ○ Meeting adjourned 3:50 p.m. 	3:50 p.m.	