

**Annual General Meeting Minutes – August 27, 2025
Chateau Nova, Caribou Room – Yellowknife, NT**

PRESENT:

- Mr. Dan Florizone, Public Administrator, NTHSSA
- Ms. Ethel-Jean Gruben, Chair, Beaufort Delta Regional Wellness Council (virtual)
- Ms. Gina Dolphus, Chair, Sahtu Regional Wellness Council (phone)
- Mr. Brian Willows, Public Administrator, HRHSSA (virtual)
- Mr. Muaz Hassan, Chair, Dehcho Regional Wellness Council (virtual)
- Ms. Dianna Korol, Chair, Fort Smith Regional Wellness Council (virtual)
- Ms. Jo-Anne Cecchetto, Deputy Minister, Dept. of Health and Social Services
- Ms. Kim Riles, Chief Executive Officer, NTHSSA
- Ms. Marissa Martin, Chief Financial Officer, NTHSSA
- Ms. Joanne Engram, Executive Director, Clinical Integration, NTHSSA
- Ms. Kristy Jones, Executive Director, Corporate and Support Services, NTHSSA
- Dr. Claudia Kraft, Territorial Medical Director, NTHSSA
- Ms. Lorie-Anne Danielson, Chief Operating Officer, Stanton Territorial Hospital, NTHSSA
- Ms. Lisa Sanderson, Chief Operating Officer, Fort Smith Region, NTHSSA (virtual)
- Ms. Jennifer Torode, Chief Operating Officer, Yellowknife Region, NTHSSA
- Ms. Mireille Gionet, Chief Operating Officer, Sahtu Region, NTHSSA (virtual)
- Mr. Roger Israel, Chief Operating Officer, Beaufort Delta Region, NTHSSA (virtual)
- Ms. Allen Stanzell, Senior Advisor Governance, NTHSSA
- Ms. Kayla Gagnon, Senior Administrative Coordinator, NTHSSA
- Ms. Stacey Keyes, Executive Assistant, NTHSSA

Reception

The NTHSSA hosted a public meet-and-greet open house showcasing various programs and services provided to the public, like cancer screening, mental health and addictions, public health.

A number of local and regional NTHSSA employees were in attendance as staff and members of the public. All attendees were asked to confirm their attendance by completing a sign-in sheet at the entrance to the meeting room.

1.0 Call to Order

The Master of Ceremonies asked all in attendance to be seated, and introduced the head table. The Public Administrator called the meeting to order at 7:00 PM.

2.0 Opening Remarks

The Public Administrator welcomed everyone to the 2024-25 NTHSSA Annual General Meeting, and following a land acknowledgement, highlighted the focus of his work to support informed decision-making and laying the groundwork for system improvements that can be implemented across all communities and regions. The overarching goal to be reflected during the year ahead, is to improve access to care in meaningful ways that are equitable and sustainable for everyone who needs it.

3.0 Presentation of NTHSSA 2024-25 Annual Report and Audited Financial Statements

The Chief Executive Officer presented the 2024-25 Annual Report, featuring the NWT HSS System Strategic Framework, a look back at NTHSSA's year "by the numbers", and operational highlights including Governance restructuring, Accreditation survey results, emergency response to wildfire evacuations, and the opening of the Łiwegǫtì Building and new Extended Care and Long-Term Care units. The presentation highlighted NTHSSA intent for 2025-26 to:

- Continue to work closely with partners across the NWT health and social services system to improve program and service delivery to meet commitments set out in the Public Administrators Work Plan.
- Focus on key priorities for the upcoming year including stabilizing expenditures to ensure long-term financial sustainability, which is vital for supporting continued improvements in programs and services.
- Maintain operational stability, improving service quality through ongoing quality improvement initiatives, and ensuring that the voices of clients, patients, and their families are at the center of our efforts towards the delivery of care.

A summary of the 2024-25 Audited Financial statements was presented by the Chief Financial Officer, highlighting a statement of financial operations, the annual deficit ending less than budgeted and associated deficit drivers, revenue sources, program expenditures, key financial trends, and key sustainability initiatives.

The CEO thanked the staff and physicians of NTHSSA, representing the very fiber of the health and social services system in the NWT, for their impactful, difference-making contributions and commitment to caring for the people and communities they serve.

4.0 Closing Remarks

The Public Administrator offered closing remarks on behalf of the Honourable Lesa Semmler, Minister of Health and Social Services, committing the HSS system to continue to strive to strengthen trust through transparency and accountability, support staff wellness and retention through meaningful engagement, advance equity and culturally safe care in every region, and build sustainable systems through innovation and collaboration. The meeting Chair thanked everyone for participating in the AGM before declaring the meeting adjourned at 8:05 pm.

5.0 Public Q & A

Members of the public were offered an opportunity to ask questions. Issues raised included reasons behind the NTHSSA deficit and deficit drivers in areas like physician costs, medical travel, out of Territory services, the importance of maintaining the human element of care as technological innovation is increasingly available in program and service delivery, and shelter and addictions services.

The Public Administrator thanked the public for their attendance and the NTHSSA team for their hard work and dedication during the 2024-25 fiscal year.

The NTHSSA 2024-25 AGM proceedings were closed at 8:20 pm.



November 27, 2025

Public Administrator Approval Signature

Date