

52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 49 of 52 (Week of June 1, 2026): Training in the Dehcho

Change Driver: As part of ongoing efforts to enhance health service delivery in small communities across the Dehcho region, the Clinical Education Team has played a lead role in strengthening local workforce capacity through a coordinated and structured educational approach for Community Health Workers (CHWs) throughout the Northwest Territories. This work has focused on the design, development, and delivery of comprehensive training opportunities that are responsive to community needs and aligned with territorial priorities.

[Link to System Vision:](#) This links to 'Best Care' through continuous quality improvement.

Improvement Initiative: This initiative is team-driven, and many of the identified training sessions have been motivated by staff. So far sessions have included, but are not limited to: introduction to virtual health technologies such as virtual stethoscopes and otoscopes to support remote clinical assessments; recognition and response to suspected opioid overdose, training in the collection and documentation of point-of-care testing; First Aid and Heartsaver, CPR/AED certification, emergency response simulation; family violence and suicide awareness education; and privacy and confidentiality training and much more.

Through this work, the Clinical Education team continues to contribute to a more skilled, confident, and responsive CHW workforce further equipped to deliver safe, effective, and culturally grounded care within their home communities.

