

52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 24 of 52 (Week of December 8, 2025): Supporting Students and Improving Workflow

Change Driver: STH staff noted challenges in identifying when a Medication Administration Record (MAR) was removed from a chart due to student activity on the unit.

Link to System Vision: This links to 'Best Care' by aligning with the commitment to quality improvement, as well as 'Best Future' by improving workflow efficiency.

Improvement Initiative: To resolve the challenge identified, staff came up with a practical solution: a laminated insert that slides into the chart whenever a student has taken the MAR for educational purposes. Adding this laminated sheet to the process will limit delays in staff trying to find out where the MAR is, in instances where they may need to make changes or updates.

This simple yet effective tool provides clear visual identification, ensuring staff can quickly confirm the MAR's status and maintain workflow efficiency.

