

52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 29 of 52 (Week of January 12, 2026): Pediatric Unit Workflow Improvements

Change Driver: Staff in the pediatric unit at STH spent some time actively looking for ways to improve workflow and process on the unit, to support both staff time and patient experience.

Link to System Vision: This links to 'Best Care' as it relates to improvement initiatives that were made to support better access to the tools needed to offer better services and improves workflows for staff.

Improvement Initiative: Across the pediatric unit, improvements have been made that on the surface, might seem small, but in practice, make a big difference. Changes that have been implemented across the unit include: organizing storage room to ensure quicker access for patients and staff to the items required moved, improving document organization with things like wall files added to patient rooms, file cabinet enhancements and improvement organization systems.

There have also been several design changes made to enhance user experience, increase visibility of important posters and support accessibility to frequently used items. Overall, these staff-led improvements have increased staff morale and will support patient experience when accessing the unit. Teams will continue to make improvements as needed.

