

52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 32 of 52 (Week of February 2, 2026): Elders Privacy, Sahtu

Change Driver: Staff in the Sahtu region recognized that window privacy could be enhanced for residents in Long Term Care in the Sahtu.

Link to System Vision: This supports 'Best Care' by making quality improvements to support patients accessing services.

Improvement Initiative: Continuing Care Program staff in the Sahtu identified that with the right exterior light, when Long Term Care residents had their curtains open, people could see into the rooms. Because of this, a recommendation was made to add privacy film window coverings so residents could feel comfortable leaving their curtains open to invite natural light into their rooms. This is especially important in our long winter months.

This recommendation has been accepted and the Sahtu Operations team is currently working to source and install these products.

