

52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 33 of 52 (Week of February 9, 2026): Simplifying Access to Patient Communication Signs on Medicine

Change Driver: Staff on the Medicine unit identified inefficiencies in the organization and accessibility of patient communication signs. Challenges included difficulty locating signs when needed, lack of clear indication when new signs required creation, and unnecessary staff movement between areas, impacting workflow efficiency.

Link to System Vision: This improvement supports the system vision by promoting efficient, patient-centred care through streamlined workflows and timely communication. Improving access to patient communication tools enables staff to respond promptly to patient needs while reducing non-value-added steps and improving overall care delivery.

Improvement Initiative: A standardized system for organizing patient communication signs was implemented on the Medicine unit. Signs are now centrally organized and available at both drop-down Nursing Stations, with a visual indicator to identify when new signs need to be made. This approach improves accessibility, reduces staff time spent searching for resources, and supports consistent communication practices.

