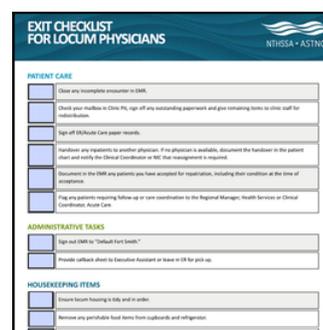# 52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 34 of 52 (Week of February 16, 2026): Fort Smith RL6 Checklist

Change Driver: In the Fort Smith region, there have been several instances where RL6 has been used, which is an incident reporting system to document incidents, risks and hazards. Each RL6 requires review of the incident which takes staff time and adds pressure to the system.

Link to System Vision: This supports 'Best Care' by supporting continuous quality improvement.

Improvement Initiative: A review was conducted by staff in the Fort Smith region to look at how they could lower the frequency of use for RL6. Upon review, it was determined that most of the RL6s were due to minor items such as staff forgetting to sign out of systems at the end of the day or processes being incomplete. Understanding that these challenge sometimes arises because there are locums in the community who may be unfamiliar with process, staff worked on a checklist that will now be given to all physicians to complete before they leave the community.

What may seem like a small change is bound to make a big difference. It supports staff who want clear, complete information to do their jobs well. One change at a time, we are making work a little easier, which over time leads to a meaningful improvement in client care.

NORTHWEST TERRITORIES
Health and Social
Services Authority