

# 52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

## Week 39 of 52 (Week of March 23, 2026): Long Term Care, Norman Wells

**Change Driver:** Staff working in long term care in Norman Wells identified the need for more hands-on practice in emergency response skills. This request came from a general desire to increase confidence and awareness to ensure they were ready to respond in an emergency situation.

**Link to System Vision:** This supports 'Best Health' by supporting staff and improving availability and quality of services.

**Improvement Initiative:** To support staff, Clinical Education staff provided training at the regional staff's request, which included:

- A two-day Integrating a Palliative Approach: Essentials for Personal Support Workers course
- Multiple hands-on emergency response simulation sessions focused on CPR, AED use, choking response, and falls

The improvement initiative highlights the important role staff play in identifying the areas where they feel they'd benefit most, and how units work together across the organization to support one another and deliver the best care.

