

52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 45 of 52 (Week of May 4, 2026): Facility Services TV Server, STH

Change Driver: Staff at Stanton Territorial Hospital supporting facility services identified an opportunity to optimize efficiency.

Link to System Vision: This supports 'Best Care' through continuous quality improvement.

Improvement Initiative: Staff requested that a dedicated hard-wired network connection be added to the STH TV Server in their workshop, to enable remote troubleshooting of in-patient TV units. This upgrade eliminates the need for staff to walk through patient rooms to troubleshoot, which improves efficiency and aims to enhance the patient experience, with one fewer person needing to walk through their rooms when they are receiving care.

As part of this work, the Facility Services staff also requested a ceiling-mounted power receptacle in the center of the room to avoid extension cords and associated tripping hazards. This is a strong display of efforts towards improved safety across facilities.

