

52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 47 of 52 (Week of May 18, 2026): Alert Buttons, STH

Change Driver: Alcove's at Stanton Territorial Hospital (STH) have a panic alert button under the workstation for easy access by staff should there be an emergent situation. It has been noted that, on occasion, when staff are sitting there to complete documents, observe patients, etc., the button may be accidentally pushed, sending an alert.

Link to System Vision: This supports 'Best Care' through continuous quality improvement.

Improvement Initiative: To support the change driver, staff at STH have been exploring different ideas to find the best solution to prevent alert buttons from being accidentally activated. After trying ideas, including placing tape over the buttons to prevent accidental activation, which limited the ability to use them in emergent situations, staff requested that the buttons be moved completely.

Following this request, the buttons have been moved back to a location that will ensure they are not accidentally pushed, but is accessible enough that staff can use them quickly when needed.

