

52 NTHSSA Improvements, in 52 Weeks

For 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we are working to recognize some of the staff-led initiatives that are making a difference across the organization for staff and clients alike. This is all part of our commitment to being responsive, showcasing innovation, and demonstrating progress- big or small - that we are proud to be making together.

Week 6 of 52 (Week of August 4, 2025): Medical Supply Expiry Dates

Change Driver: A staff member in Norman Wells - Stella Rabisca, Maintenance Technician - noticed short expiry dates on some medical supplies received at the Health Centre and initiated an investigation to see how and where improvements in this area can be made.

Link to System Vision: This links to 'Best Care' and efforts towards continuous quality improvements.

Improvement Initiative: At the request of staff who identified the need, an investigation took place by the NTHSSA Supply Chain team. Following this work, NTHSSA has now implemented a Supplies Disposal Form for all regions, which will provide the Supply Chain team with a greater understanding of what products are being disposed of due to expiry, obsolescence and/or damage for further analysis and recommendation. This cost-saving, quality-of-care initiative was made possible by staff who identified an opportunity for improvement.

