

52 NTHSSA Improvements, in 52 Weeks

For 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we are working to recognize some of the staff-led initiatives that are making a difference across the organization for staff and clients alike. This is all part of our commitment to being responsive, showcasing innovation, and demonstrating progress- big or small - that we are proud to be making together.

Week 7 of 52 (Week of August 11, 2025): Cystoscope Storage

Change Driver: Staff at Stanton Territorial Hospital (STH) have identified the need to make access to a cystoscope more accessible in instances where the tool is urgently required for urology related needs. Though urgent need for cystoscope equipment is rare, having quicker access to the scopes on the occasions where an urgent situation happens will improve patient care and workflow, and better support physicians who are delivering the care.

Link to System Vision: This links to 'Best Care' and efforts towards continuous quality improvements.



Improvement Initiative: While all cystoscopes are stored in in MDR department, to improve access, one has now been designated to ACC storage room. This will ensure a cystoscope is available on the unit 24/7, streamlining workflows. While patients often express gratitude to frontline staff for their care, it's important to recognize how that work would not be possible without the essential support of behind-the-scenes teams. Their contributions are vital to delivering timely, high-quality care.