

52 NTHSSA Improvements in 52 Weeks

For the next 52 weeks, the NTHSSA will be celebrating one improvement each week! These weekly reports are one way we're working to recognize some of the staff-led initiatives, that are making a real difference across the organization for both staff and clients. It's all part of our commitment to being responsive, showcase innovation, and demonstrate progress we're proud to be making together.

Week 8 of 52 (Week of August 18, 2025): Cultural Knowledge Sharing

Change Driver: Staff in Fort Smith understand the importance of cultural knowledge sharing and traditional skills to support clients, and have been looking for ways to improve in this area.

Link to System Vision: This links to 'Best Care' and efforts towards continuous quality improvements and 'Best Health' as we strive to improve health for the population in the smaller communities.

Improvement Initiative: In Fort Smith, weekly sessions have been implemented with Child, Family and Community Wellness staff to learn traditional skills from each other and/or community members. Effort is made in these sessions to create activities for families (e.g., ribbon skirts, moss bags, baby belts, moccasins, mittens, rattles, dream catchers, medicine bags) and support staff wellness and team connection. This improvement initiative is supporting staff, clients and families who access child, family and wellness care across the Fort Smith region, as well as ensuring that staff are able to share knowledge with colleagues across the NTHSSA.

