

Cancer Care

Patient Satisfaction Survey Results

In the NWT over **150 new people** are diagnosed with cancer **each year**.

Navigation Program

“The support significantly decreased the stress and fear of information.”

“I honestly don’t know how we would have gotten through the last few months without them. Such a needed and necessary resource for northerners trying to navigate the system”



96%

Chose to use the cancer navigation service

after being connected to the program.



98%

Felt satisfied with the overall care

provided by the cancer navigation program.



Required travel for their cancer care.

Medical Travel

“Very stressful and I did not feel Medical travel or the process was helpful to me in trying to navigate my treatment.”

“Medical travel is great!”

Treatment Experience

“Everyone at Stanton was amazing, professional, and extremely caring. I felt so well taken care of from the doctors to the nurses in surgery, to the nurses post-surgery. What an amazing team.”

“I’ve received systemic IV therapy at three hospitals and Stanton is the friendliest, most comfortable and private facility.”

“The team at the Stanton Chemo Unit is amazing. They are faced with so much and bring light and love to a hard job. They always made treatment day ‘fun.’”

100%

Of patients who underwent Subcutaneous/Intravenous Systemic Therapy or Chemotherapy and had side effects, felt their care provider did everything they could to help.

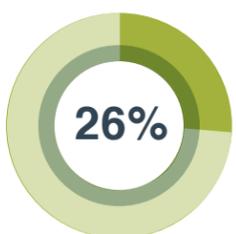
94%

Of patients who experienced pain or discomfort during their cancer care feel their providers did everything they could to manage it.

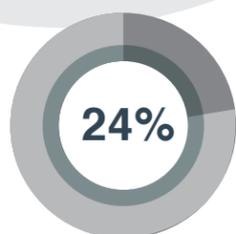
92%

Of patients felt they were given the opportunity to be involved in decisions about their care and treatment.

Requested Information



Would have liked more information **about changes in work or usual activities.**



Would have liked additional **nutritional and dietetic support.**



Would have liked more information **about changes in emotions, anxiety and wellbeing.**

Survey period: September 2021 - January 2022. The 2022 Cancer Care Patient Satisfaction Survey was distributed to 327 patients across the NWT who experienced active cancer treatment in the past 12 months. There was a 23% survey response rate. Results from this survey will be used to inform future system improvements and resource development in cancer care.