

Resident Rights

- Right to privacy & confidentiality.
- Have access to your information.
- Be treated with respect & care.
- Maintain cultural practices spiritual beliefs.
- Make your own decisions and have your lifestyle and choices respected.

Resident Responsibilities

- Treat others with respect.
- Provide accurate information.
- Report safety issues.
- Follow facilities guidelines.
- Pay rent.

Please talk to your care provider for more information about resident rights and responsibilities.



If you would like this information in another official language, contact us at (867) 767-9107, ext. 40150.

Une version française de ce document est disponible.

Northwest Territories Health and Social Services Authority

Box 1320, Yellowknife, NT
X1A 2L9



Long Term Care

What You Need to Know

Why Choose to Live With Us?

Our care, programs, and services are resident and family focused, meaning our primary focus is on your well-being and enhancing your quality of life.

We recognize that our residents do not live in our place of work, but that we work in the home of the residents.

Our approach reflects the values we place on treating our residents with dignity and respect while maintaining a family-focused home-like environment.

Things You Need to Know

Long Term Care has adopted the Supportive Pathways Model of Care for all residents. To learn more speak with your care provider.

Each resident receives care that is based on their own individual needs, strengths, and challenges.

Care is planned and reviewed regularly with the resident and family on admission and at annual care conferences.

Services Provided

- 24 hour access to care services
- Physician/Nurse Practitioner services
- Medication Management
- Nutritional Assessment and Dietary Services
- Support for mobility, personal care, toileting bathing and dressing
- Laundry and Housekeeping Services
- Preventative Health Services
- Respite Care
- Palliative and End of Life Care
- Referral to other specialties can be arranged, please speak with a staff member.

Leisure

We provide Individualized, Group and Therapeutic Activities which include Spiritual and Cultural Activities

We invite and encourage family and friends to participate and take part in all activities!

Creating a Home

We promote a home like environment and encourage family involvement in the care, outings and activities.

We provide a mattress, bed, linens, wardrobe, bedside table, and lamp. Talk to your care provider about bringing in items from home that you would like to have.

Personal hygiene products should be provided by family. Please note that we provide a Scent Free Environment.

Other Information

For personal food brought in from home please speak with your care provider about storage options.

Smoking is permitted in designated areas outside only.

TVs are provided in common areas. Check with your care provider about bringing in your own for your room.

If you would like to set up an allowance or petty cash for personal items, please speak to your care provider.