

Summer RWC Update

RWC Chairs:

I hope you are all doing well and have enjoyed your summer. Our last formal update was in June at our in-person meeting, and I want to thank you again for the fulsome discussions and updates shared.

Since then, it's been a very busy summer across the NTHSSA and for many of you, and today I wanted to share a summer update.

Throughout June, following the NTHSSA receiving notice that the lease for the Joe Tobie Building was being terminated, teams worked quickly to identify new office locations, coordinate logistics, move equipment and materials, and support staff through the transition to new locations for July 1. Moving from one building to several locations was no small undertaking, and I recognize that the change was difficult and disruptive for many. It was not a move the NTHSSA had planned or wanted to make, but staff came together to make it happen. Thanks to tremendous behind-the-scenes work, most teams are now settled into their new spaces and able to refocus on their regular work.

In early July, wildfires in the Dehcho region led to evacuations in both Fort Simpson and Wrigley. Once again, teams had to quickly adjust their plans to meet residents' and communities' needs. For the NTHSSA, this included relocating long-term care residents and ensuring health and social services remained available to evacuated residents. This response extended through much of the summer and required considerable time, coordination and resources. I want to offer my sincere appreciation to everyone who supported this work, both on the ground and behind the scenes. The Authorities Emergency Response Team (AERT), regional teams, leadership and many others stepped up to manage logistics, share timely information, support staff and ensure residents continued to receive the care and services they needed.

In July, the NTHSSA completed its 52 in 52 initiative, highlighting the many organizational improvements over the past year driven by the dedication and innovation of frontline staff. The small but meaningful changes that have been implemented as part of this work have helped streamline workflows, and improve experiences for patients, clients, families, and staff. If you have had a chance to review this, they are all available on the NTHSSA website either individually by week or as a package ([52 in 52 package link](#)).

In August, the NTHSSA reached an important milestone of 10 years as an organization. This anniversary gives us an opportunity to celebrate how far we have come while looking ahead to the work still before us. There is much to be proud of, and, of course, much more to do. I hope each of you, and staff throughout your regions, take some time to reflect on the contributions you have made and the impact those efforts have had on the health and social services system over the past decade. Events have been planned in many regions, and I hope you have been able to attend them or will be able to.

This week, the NTHSSA hosted its Annual General Meeting, providing residents and the media a valuable opportunity to learn about the organization's work over the past year, including a review of our financials. Everyone should have received a copy of the presentation and [annual report](#). The AGM also included a reflection on the 10-year anniversary, highlighted by a cake for the public to enjoy.

As we continue with the 10-year celebrations across the regions throughout the year, I also look forward to meeting with you virtually on September 3 for our next PA/Chairs Forum.

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And finally, I want to bring the [NTHSSA dashboard](#) to your attention again. This page has been designed to share information with residents who want to better understand the data related to NTHSSA service delivery. It has recently been updated with additional data, so I urge you to review it and, if you have any questions or suggestions, please reach out.

As previously mentioned, I would also be pleased to attend Regional Wellness Council meetings in each region throughout this fiscal year. If you are interested in coordinating a visit, please contact myself or Allen. We would be happy to work with you on planning.

As always, if you have questions about any of this work or other NTHSSA priorities, please do not hesitate to reach out.

Thank you,

Dan