

Regional Wellness Council (RWC) – Sahtu Region

DRAFT - Meeting MINUTES

June 05, 2023 | 9:00 am – 12:00 pm
Norman Wells, NT – Via Teleconference

#	Item	Notes
1.0	Call to Order by Chair.	8:57 am
2.0	Reflection/Prayer	
	Prayer led by Gina Dolphus.	
3.0	Attendance	
	<p><u>Attendees:</u> Gina Dolphus – RWC Chair Cathy Mackeinzo – Taylor – RWC Member Angela Grandjambe – RWC Member Loretta Wiley – RWC Member Alexis Peachey – RWC Member Angela Bernarde – RWC Member (via teleconference) Mireille Hamlyn – Chief Operating Officer (COO), NTHSSA – Sahtu Region Tina Abellera – Regional Manager, Mental Health & Addictions – NTHSSA – Sahtu Region Mandi McDonald – Regional Manager, Operations NTHSSA – Sahtu Region Lynda MacCauley – Executive Assistant to COO (Recorder)</p> <p><u>Guests:</u> Kimberly Riles - NTHSSA CEO Susan Laramée – Senior Advisor, Governance Fraser Lennie – Senior Advisor, Employee Engagement (via teleconference)</p> <p><u>Regrets:</u> Melanie Harding – RWC Member</p>	
	Approval of Agenda	
	<i>The Council moves to approve the Agenda as presented:</i>	
	Motion #06-23(2)	

	<p>Moved by: Loretta Wiley Seconded by: Angela Grandjambe All in Favour. Motion Carried.</p>	
5.0	Presentation(s)	Action
	<p>Fraser Lennie – Director Quality, Risk and Client Experience The Office of the Client Experience has been in the works for 1.5 years through the Indigenous Patient Advocate Program. Caring for people, cultural safety action plan. Objectives for clients and community experience through culturally safe and relationship-based care which puts the needs of clients and their families first. Provides support for all residents & guests in the NWT mainly indigenous.</p> <p>Tina Abellera – Regional Manager; Mental Health & Addictions Operates in all communities – Clinical work for 7 plus years. Community counselling programs supports mental wellness and promotes addiction recovery and reduces family violence. Two types of counsellors; Mental Health & Addictions and Child Youth. Treatment availability: 4 centres/facilities funded by the GNWT. Aventa Centre of Excellence for women in Calgary. Renascent in Toronto. Edgewood in Nanaimo. Fresh Start Recovery for males in Calgary. Advertising: Radio and Posters. CHR's positing. No social media platform marketing – would like to see more advertisement.</p> <p>Sahtu COO Hamlyn – Dental Presentations Working with NTHSSA & Indigenous Canada Services for 3 years plus. Dental Services mandate belongs to Indigenous Canada and managed by Non-Insured Health Benefits (NIHB) processes to be followed. The DHSS is responsible to deliver the program in the NWT. NTHSSA supports the program in terms of space allocation. Request for Proposal (RFP): requests on which dentist would provide services</p>	

	for Sahtu. No applications came forward. No Dentist for Sahtu/BeauDel/Fort Smith High Demand and wait list in Yellowknife	
6.0	Previous Meeting Minutes: Review, Approval, Business Arising	Action
	Nothing Pending.	
7.0	Action Items Review	Action
	Please refer to the Action List provided with the Agenda. <ul style="list-style-type: none"> • <u>Item 1</u> – • <u>Item 2</u> – • <u>Item 3</u> – • <u>Item 4</u> – 	
8.0	Projects and Priorities	Action
	<p>Priorities: Mental Health and interest in learning more about the Beaufort Delta Project Apprehensions with Child and Family Services. Medical Travel Disability Program</p> <p>Send Regional Wellness Council Members poster to all communities to be shared. Update from Fraser Lennie in the new year. Invite Minister Health & Social Services to one of our next meeting & Chair of Leadership Council for our meeting in Deline.</p>	
9.0	Chairperson's Report/Updates	Action
	Leadership Council: Chairs of all NT (Inuvik Meeting June 6-8 CANCELLED) Changed to 2 x ½ days of virtual meetings.	

	In person meeting Yellowknife changed to September 2023 In person meeting Hay River – December	
10.0	COO Report	Action
	COO Report Attached Accreditation Overview of programs and services. The NTHSSA will be surveyed for 27 different sets of standards (will not all be completed in the Sahtu) 13 different surveyors are scheduled. To ensure NTHSSA keeps its Accreditation Status by comparing best practice across jurisdictions. Examples: Infection Control; Point of care testing; Quality Insurance; Physical Environment; Home Support Services; Service excellence/Leadership; Remote and Isolate; Medication Management; Long Term Care; Community Mental Health program; NTHSSA has to submit evidence for accreditation. Example: meeting RWC-Minutes	
11.0	RWC Member Observations and Comments (Round Table)	Action
	RWC Member Wiley – Victim Services; Why no position in Norman Wells? Response COO – Falls under department of Justice. RWC could send a Letter of interest to Minister. RWC Member Peachey – Victim services pamphlets can be handed out in exam rooms? Response COO: Can work with nurses to implement this. RWC Member Wiley – No emergency TOWN update/manual. RWC Member Grandjambe: Shortage of Nurses (overworked/long hours).	

Mental Health: What are we doing for our nurses?

Tragic incidents: need more certified trainers

Emergency protocol: – exceeds NTHSSA services. When more victims than services. More CPR certified help.

COO Response: Change in recruitment landscape; we are aware of the importance of staff wellness. Huge impact on services (reduced/emergency) LPNs difficult to find/hire.

RWC Member Wiley: Vaccines/COVID boosters – still offered in Norman Wells?

How are things going with LTC? Day programming?

COO Response: Fit to Immunize Protocol; – requests – age – last vaccinates – history of covid infection. It is not rationed.

Day programming had struggles due to staffing. With a new Transfer Assignment in place, it will bring more capacity. We hosted Hay River evacuees. We have dedicated staff. No complaints from Family Members. Traditional foods are good and stocked from the communities. Staff adjusting to client changes from the time they are admitted. Activity area is an area of improvement opportunity.

RWC Member Mackeinz-Taylor: Home Care services covers LTC client's home? Are they allowed to help with medication if they do come home as we were told no?

CEO Response: NIHB doesn't cover long term care rent or personal family/home visits. Personal Support Workers helps during medivacs. Personal Support Workers can administer medication. Will follow-up with Nurse in Charge of the PSWs about administering medication.

	<p>RWC Member Peachey: Is the NTHSSA working on a plan for disabilities (Group Homes)? People who can't live on their own. There is no system in the Sahtu for this.</p> <p>COO/CEO Response: Disability Council is a different department outside of NTHSSA. Application process with adult services worker for assessment We have one Adult Services Worker in Norman Wells. Only child and family services for specific age group (Group Homes) Facilities in NWT or out of territory. Including respite care.</p>	
12.0	Other Business	Action
	<p>NEXT MEETING: Date & Location Leadership council meeting September 28 Sahtu RWC Meeting to be held in Deline. Spiritual Gathering August 15-20 Review Deline accommodation & availability Sahtu COO on annual will be in the office July 31. RWC Chair has committee meeting August 22-24. RWC Member Peachey away for August 30 – September 01. RWC Member Wiley away August 20 – September 06</p>	
13.0	Closing Reflections / Prayer	Action
	Closing prayer was led by Gina Dolphus.	
	Adjournment	Action
	Meeting Adjourned at 12:08 PM	

Gina Dolphus